



# PIPELINE SAFETY FOR OUR NEIGHBORS

ENBRIDGE 24-HOUR EMERGENCY PHONE NUMBER

# 877-548-1800

## WHAT TO DO IN AN EMERGENCY

1. Move as far away from the leak as possible. (Upwind if possible.)
2. Avoid contact with escaping liquids and gases.
3. Call 911.
4. Call the toll-free, 24-hour Enbridge emergency number at 877-548-1800.

## WHAT NOT TO DO IN AN EMERGENCY

- **DO NOT** touch any liquid or vapor that may have come from the pipeline.
- **DO NOT** drive into the area or start your car.
- **DO NOT** light a match.
- **DO NOT** turn on or off anything that may create a spark.
- **DO NOT** operate pipeline valves.

## KNOW THE WARNING SIGNS

YOU MIGHT SEE:



- Dirt being blown or appearing to be thrown into the air
- A white vapor stream or mist-like cloud over the pipeline
- Dead or dying vegetation in an otherwise green area
- A dry area in a wet field
- Flames coming from the ground or appearing to burn above ground
- Liquid on the ground
- Continuous bubbling in wet or flooded areas

YOU MIGHT HEAR:



A roaring, blowing or hissing sound

YOU MIGHT SMELL:



An unusual petroleum, skunk or rotten egg odor\*

\* Natural gas is essentially odorless. An odorant is often added for safety reasons near the point of consumption, but cross-country transmission and gathering pipelines like those operated by Enbridge typically transport natural gas without an odorant. Hydrogen sulfide will also carry a rotten egg odor; additional information is included with this brochure if an Enbridge pipeline near you transports natural gas containing hydrogen sulfide.

## ALWAYS DIG WITH "CARE"

**C**all Before You Dig  
**A**llow required time for markings  
**R**espect the marks  
**E**xcavate carefully

All pipeline markers provide the name of the operator, the emergency number and the product being transported.

To find the location of transmission pipelines in your area, visit [npms.phmsa.dot.gov](http://npms.phmsa.dot.gov).

We welcome your questions and comments.

Call 1-877-799-2650, send an email to

[USpublicawareness@enbridge.com](mailto:USpublicawareness@enbridge.com)

or visit [enbridgeUS.com/publicawareness](http://enbridgeUS.com/publicawareness).



Know what's below.  
Call before you dig.



13-GAP1800